



Job Title: Cloud Infrastructure Analyst
Job Location: Boston, MA
Position: Full-Time

Basics about the job and Beacon Intermodal:

- A small company where you will interact with most, if not all, employees.
- A global company which is well established and backed by one of the largest financial institutions in the world.
- The job includes lots of learning opportunities with interesting technologies, including cutting edge security tools.
- The candidate will work as an integral part of a small group of dedicated IT personnel.

Requirements:

- Strong knowledge of Windows operating systems (Windows 10, Windows Server 2012-2019), including knowledge of Active Directory and Windows security
- Direct experience with Azure, Amazon or other public cloud services. (Created virtual machines, storage accounts, networking, security, etc.)
- Help desk and/or managed services experience
- Experience with remote access technologies

Responsibilities:

- IT Data Center Infrastructure: Be responsible for the maintenance, upgrades, and other changes to Beacon's hosted private and public cloud infrastructure. Work with key vendors to manage the environment and to transition to new cloud services in the future.
- Network Security Infrastructure: Manage Firewalls, VPN routers, network infrastructure and remote access systems
- Problem Resolution: Responsible for overseeing the resolution of problems including hardware, software, network etc. Ensure that problems are resolved in a timely fashion
- Software Maintenance: Responsible for ensuring that the software/applications in use are maintained/patched when necessary and upgraded as needed. This includes both applications and operating systems software
- Vendor Management: Manage relationships with IT infrastructure vendors to ensure high quality delivery of service. Manage vendor workloads and resolve problems as needed
- Application Architecture: Work with IT management, staff, and business units to define the company Enterprise Architecture
- New Technology: Research, test, and recommend for implementation any new technology that will improve Beacon's IT processes

Additional nice to have experience:

- Direct experience in administrating Office 365
- Experience in supporting and managing a data center environment and personal computer infrastructure
- Knowledge of Citrix Virtual Apps and Desktops (particularly Citrix Cloud)
- Knowledge and experience managing LAN/WAN environments, including remote support
- Experience with remote access technologies, including Remote Desktop Services and/or Virtual Private Networks (VPN's)
- Knowledge of firewall concepts including security policies, IPSec and SSL VPN networking, plus secure MFA remote access. Experience with Fortinet appliances and/or Cato Networks a plus
- Experience with Mobile Device Management (MDM), Microsoft Intune and/or Microsoft Endpoint Manager a plus

- Working knowledge of batch scheduling systems, Microsoft SQL Server, and application development tools (Visual Basic, SQL Scripting)
- Experience with SIEM tools, particularly Splunk and/or Azure Sentinel a plus
- Experience with OpenEdge (Progress) database software a plus
- Experience with reporting systems (QlikSense) a plus

To apply, send your resume to our HR team at hr@beaconintermodal.com.